2-FOR-1

**ALL-INCLUSIVE** 



The Perfect Choice. When you take the wonders of Europe and add the luxury of Crystal Cruises, you have a travel experience you will remember forever. And in 2012, the World's Best is all inclusive.

## 2012 Europe Sailings

#### Crystal Symphony®

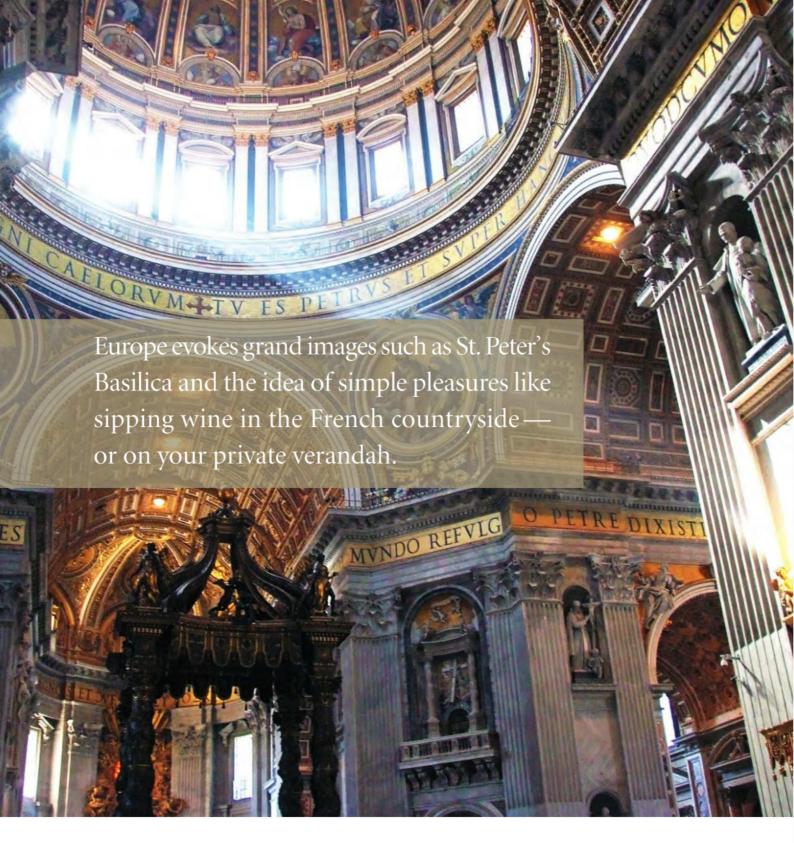
Date	Voyage	Destination	Days	Embark/Disembark	Page
3/19	2207	Trans-Atlantic	10	Miami to Lisbon	18
3/29	2208	Canary Islands	10	Lisbon to Barcelona	26
4/8	2209	Mediterranean	7	Barcelona to Rome	27
4/15	2210	Mediterranean	12	Rome to Istanbul	28
4/27	2211	Mediterranean	12	o Istanbul to Barcelona	30
5/9	2212	Mediterranean & Western Europe	12	Barcelona to London	31
5/21	2213	Western & Northern Europe	11	London to Hamburg	58
6/16	2214	Baltic Sea/Russia	11	Hamburg to Stockholm	59
6/27	2215	Baltic Sea/Russia	11	• Stockholm to Copenhagen	61
7/8	2216	North Cape & Arctic Circle	15	Copenhagen to Stockholm	62
7/23	2217	Baltic Sea/Russia	11	• Stockholm to Copenhagen	63
8/3	2218	Baltic Sea/Russia	11	Copenhagen to Stockholm	64
8/14	2219	Baltic Sea/Russia	11	Stockholm to London	66
8/25	2220	British Isles	11	Round-trip London	67
9/5	2221	Trans-Atlantic	14	London to New York	21



#### Crystal Serenity®

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Date	Voyage	Destination I	Days	Embark/Disembark	Page
5/8	2308	Trans-Atlantic	16	<ul> <li>New York to London</li> </ul>	19
5/24	2309	Western Europe & Mediterranean	12	London to Rome	33
6/5	2310	Mediterranean	7	Rome to Athens	34
6/12	2311	Mediterranean	7	Athens to Venice	35
6/19	2312	Mediterranean & Black Sea	12	<ul> <li>Venice to Istanbul</li> </ul>	36
7/1	2313	Mediterranean	12	o Istanbul to Monte Carlo	38
7/13	2314	Western Europe & Mediterranean	12	Monte Carlo to Lisbon	39
7/25	2315	Mediterranean	12	Lisbon to Rome	41
8/6	2316	Mediterranean	7	Rome to Venice	42
8/13	2317	Mediterranean	12	<ul> <li>Venice to Barcelona</li> </ul>	43
8/25	2318	Mediterranean	12	Barcelona to Athens	45
9/6	2319	Mediterranean & Black Sea	12	• Athens to Istanbul	46
9/18	2320	Mediterranean	12	o Istanbul to Venice	47
9/30	2321	Mediterranean	12	Venice to Athens	48
10/12	2322	Mediterranean & Holy Land	12	Athens to Venice	50
10/24	2323	Mediterranean	12	<ul> <li>Venice to Istanbul</li> </ul>	51
11/5	2324	Mediterranean	12	o Istanbul to Barcelona	52
11/17	2325	Mediterranean & Canary Islands	11	Barcelona to Lisbon	53
11/28	2326	Mediterranean & Canary Islands	11	Lisbon to Barcelona	55
12/9	2327	Trans-Atlantic	12	Barcelona to Miami	22

• Crystal Overnights Enjoy an overnight stay in your embarkation port aboard your luxury Crystal ship, allowing you ample time to unpack and still fully explore ashore before your cruise begins the next day.







Only Crystal Cruises has been voted World's Best more than any other cruise line, hotel or resort in history by the readers of both Condé Nast Traveler and Travel + Leisure magazines.

# All-Inclusive Value. At Crystal, we pour our heart and soul as well as incredible savings and complimentary amenities — into every cruise. For our guests, nothing less will do.



2-for-1 Fares

FREE Air or a cruise-only credit

All Inclusive: prepaid gratuities, fine wines, premium spirits and so much more

For a European cruise to be perfect, it should include everything you would expect — charming medieval towns, imposing castles, magnificent cathedrals and plenty of overnight stays allowing you time to enjoy it all, not to mention ample time on board to enjoy delectable meals, gracious service and thoughtfully appointed staterooms. Now your voyage also offers a seamless, all-inclusive experience removing concerns over signing tabs and paying gratuities while adding an even greater sense of freedom and luxury. It's no wonder then, that Crystal Cruises is the perfect choice.

### Crystal Values in 2012

- All Inclusive Crystal's already expansive host of complimentary services now includes prepaid gratuities for housekeeping, bar and dining staff, as well as free fine wines and premium spirits throughout the ship.
- Limited-time 2-for-1 Fares Receive 50% savings per person in every category on all voyages while space is available. Fares may increase closer to sailing.
- FREE Air Fly free in Business or Economy Class on all 2012 voyages with complimentary transfers or receive a cruise-only credit.
- Crystal Society® Savings Return guests enjoy exclusive savings on all 2012 sailings.
- Share the Experience Crystal Society members are rewarded with our generous 2012 referral program.
- Crystal Family Memories Make your friends and family part of our Crystal Family. Sail with six family and friends on any 2012 voyage and enjoy exclusive shipboard credits, kids sail free and more! Plus, add a free berth when you sail with 10 or more.
- Early Full Payment Savings Save an additional 2.5% off all cruise fares when you pay for your cruise in full, six months in advance.
- Multiple Overnights Enjoy the luxury of extended time in world-class cities with multiple overnight calls on most sailings. Balance your schedule with adventure ashore and enrichment on board—the choices are always yours.

For complete details on these and other promotions, please visit crystalcruises.com.



Creating an ambience of relaxed luxury for your home upon the sea comes naturally to the ladies and gentlemen who quietly cater to your needs with an intuitive desire to please. Your wish, quite simply, is our command.

Why Crystal? Because innovation and tradition go hand in hand. Because valued guests soon become treasured family. Because savvy travelers expect the World's Best.



Following a \$25 million redesign, Crystal Serenity's updated new style is a sophisticated blend of Hollywood glamour and Fifth Avenue elegance.

Out there is a horizon, wide open with possibilities and bright with the glow of anticipation. On every voyage, we seek to create new standards for luxury travel with innovative and enriching experiences always offered with our compliments. Dine on the cuisines of Nobu Matsuhisa and Piero Selvaggio in our specialty restaurants. Exercise body and mind with the latest in Pilates classes and computer workshops. Participate in our new complimentary "voluntourism" "You care. We care." shore excursions to help the people and places we visit. Relish your time aboard ships designed for comfort. We have invested more than \$50 million to keep Crystal Symphony and Crystal Serenity on the cutting edge of innovative style, staying true to the service, space, quality and choices that make Crystal the perfect choice.

is the perfect choice.



Flexibility is a key ingredient for Open Dining by Reservation, which allows you to reserve a table in the Crystal Dining Room at a different time each night of your voyage.



Your many choices for dinner... the Crystal Dining Room, Prego, Silk Road, The Sushi Bar, alfresco at Tastes, or simply ordering room service in the comfort of your luxurious stateroom. And world-class cuisine aboard Crystal is always complimentary, including gratuities. The award-winning Crystal Experience. Pack your dreams and wishes, because during your Crystal cruise, you will have the choices and flexibility to make them come true.

Days and evenings spent aboard your Crystal ship may just rival your experiences ashore, and it's no wonder: Crystal Symphony and Crystal Serenity are perfectly equipped to journey into your passions and interests. Do you have a long-held childhood dream to learn to play the piano? Would you like to improve your golf swing under the tutelage of a PGA pro? Do you want to gain insights into current events, get tips on financial success or discover the secrets of well-being? Opportunities for enrichment are abundant with Crystal, as are chances to unwind and indulge. Enjoy a massage at the Crystal Spa, sip rare wines at a Vintage Room dinner or be dazzled by Broadway-style shows. The choices are endless and — as always—they are yours.

Crystal is the perfect choice.

Our Experiences of Discovery® theme cruises appeal to your individual quest for discovery with complimentary enrichment in wine, golf, big band and more.



With so many options for enrichment and activity, you'll enjoy the other option you always have — finding a comfortable spot on deck to simply savor the moment.



From smartphones to iPads, our savvy Technology Concierge will help you maximize your newest gadgets and gizmos—with our compliments, of course.

Service: Experience the legendary service, gracious hospitality, and genuine warmth and welcome that have earned Crystal unprecedented acclaim as the very best in the world.

What is it that has made Crystal Cruises the undisputed leader in luxury travel for a record 17 years? The answer is found on the faces of each and every Crystal employee, from your stewardess and waiter to the concierge or deckhand. Their smiles happily convey "Your wish is our command." It's their exceptional service and quiet skill in remembering your preferences. It's the friendships fostered on board that immediately make you feel at home... because you are. From the moment you travel with us, you become an important member of the Crystal Family.



What does all inclusive mean aboard the World's Best? Here are just some of the services and amenities that are *complimentary* during your Crystal cruise.

### Complimentary Stateroom Services & Amenities

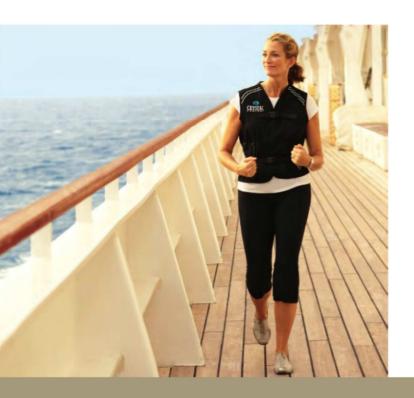
- Prepaid gratuities for housekeeping
- Twice-daily housekeeping with nightly turndown service
- 100% Egyptian cotton linens
- Frette bathrobes, kimonos and slippers
- · Early embarkation luncheon
- Welcome champagne
- A menu of pillow options for a perfect night's sleep
- In-stateroom satellite TV and movies on your flat-panel television
- 24-hour room service

- Self-service launderettes
- Concierge services for personal arrangements ashore

#### Additional Penthouse Services & Amenities

- Personal butler service with prepaid gratuities
- · Unpacking and packing upon request
- Pressing and shoe shine
- Afternoon tea service and nightly hors d'oeuvres
- Stocked bar and afternoon canapés
- Order "in" from specialty restaurants
- Private car transfers for Crystal Penthouse guests

Space: Enjoy the many lavish amenities of ships designed for luxurious comfort — intimate places to relax, open spaces to stretch out and play, and exceptional staterooms to call home.



Welcome to your luxurious home at sea. Here you are invited to indulge your time exactly as your mood moves you aboard perfectly sized ships designed for energized or casual play. Enjoy invigorating spinning classes at our state-of-the-art fitness center and PGA-hosted golf clinics. Jog along the 360° Promenade Deck or pamper yourself at the Feng Shui-inspired Crystal Spa. Expand your horizons at our Creative Learning Institute,® play a few hands of Texas Hold 'Em® or steal away to the quiet calm of your private verandah stateroom. Discover the beauty of a Crystal cruise and do as much as you can or as little as you wish.

### **Complimentary Fine Dining**

- Fine wines and premium spirits in all restaurants and open bar service throughout the ship
- Prepaid gratuities for all dining & bar staff including sommeliers
- Up to five dining venues for breakfast and lunch
- Up to seven evening dining options with open seating including specialty restaurants Prego by Piero Selvaggio, and Silk Road and The Sushi Bar by Nobu Matsuhisa
- Choice of Classic Main or Late seatings, or our new Open Dining by Reservation
- All nonalcoholic beverages including bottled water, soft drinks and fresh juices

- Afternoon Tea served daily in Palm Court
- Specialty coffees, pastries and charcuterie at the European-designed Bistro Café
- Acclaimed Crystal Wine & Food Festival® cruises featuring famous chefs and wine authorities on select voyages
- Lighter Fare menu lower in calories, fat, cholesterol and sodium
- Four-course vegetarian menus available every evening
- Ice cream and frozen yogurt bar

# Quality: Awaken your senses with luxurious refinements and surprisingly thoughtful touches of elegance discovered at every turn during your voyage.

With a passion for perfection, Crystal Symphony and Crystal Serenity offer a sparkling stage for life's most memorable moments. From tables set with Garnier-Thiebaut linens, Riedel crystal and Villeroy & Boch china to complimentary specialty restaurants by Nobu Matsuhisa and Piero Selvaggio. From menus celebrating the flavors of the world with fresh, locally sourced foods to a wine cellar boasting rare labels such as a 1992 Screaming Eagle. It's Apple computers, Yamaha keyboards and Berlitz language lessons. It's the details that make the difference, and the difference is Crystal clear.



What does all inclusive mean aboard the World's Best? Here are just some of the services and amenities that are complimentary during your Crystal cruise.

### Complimentary Fitness & Wellness

- The only Feng Shui-inspired spa at sea with separate men's and women's relaxation areas, dry saunas, steam rooms and whirlpools
- State-of-the-art gym featuring classes including Pilates Reformer, "Tour de Spin" cycling, cutting edge Kinesis™ systems and Tai Chi courses
- · Golf lessons with PGA pros
- Exclusive 360° wraparound teak Promenade Deck for outdoor fitness programs such as "Walk on Water" (WOW®) with weighted vests and a Nordic Walking Program
- Full-size paddle tennis courts for friendly games and lively tournaments

### Complimentary Enrichment & Entertainment

- Daily enrichment with Yamaha Passport to Music® keyboard lessons and Berlitz foreign language studies
- Dozens of classes and instruction in the latest software in our dedicated Computer University@Sea
- Technology Concierge "how to" tips on the latest high-tech gadgets and apps
- Bridge classes with ACBL instructors for all levels of players
- Supervised junior activities for all ages including games for younger children, plus social events and video game tournaments for teens

Choices: Indulge your dreams on a journey designed to your exact wishes and interests... with Crystal, the options are endless and the choices are always yours.



At Crystal, personal choice is at the heart of all we do, allowing you to design your own journey of discovery. Ashore, choose from dozens of Crystal Adventures® in each port of call, and experience the destination on your own terms — maybe by bike, perhaps by boat, even with a private car and guide. Customize your travels with a Crystal Private Adventure,® or embark on a multi-day overland excursion to further explore places you've longed to see. On board, take dance lessons, attend a destination lecture, listen to a celebrity guest speaker, exercise or simply watch the world go by from the comfort of your private verandah.

#### **Enrichment & Entertainment continued**

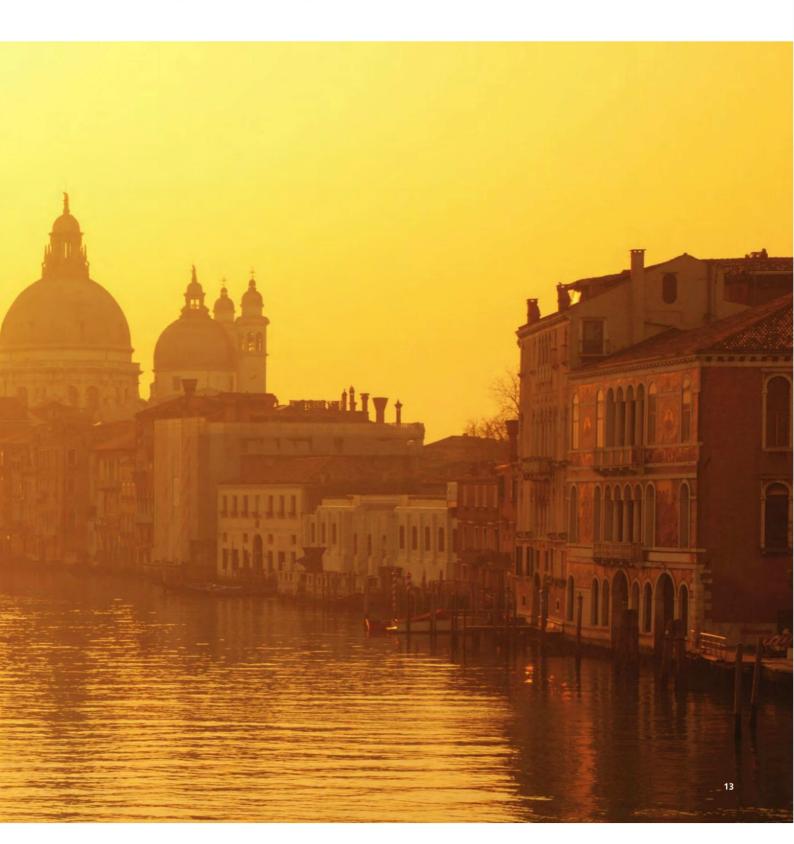
- Experiences of Discovery® theme cruises with focused programming on music, fashion, wellness, golf and much more (see page 81)
- Crystal Visions® Enrichment Program lecture series featuring renowned speakers, authors, celebrities and destination experts
- · Award-winning Broadway-style entertainment, cabarets, piano bars and dance clubs with karaoke
- Recent-release films in the surround-sound Hollywood Theatre
- Dance lessons and Ambassador Hosts
- Art classes with Odvssev Art at Sea
- Heartwarming "You care. We care." shore excursions

- Hands-on cooking classes with celebrity guest chefs on all Crystal Wine & Food Festival sailings
- Priority Check-in & Planning Center (PCPC) for booked guests to plan their voyages in advance at crystalcruises.com
- More than 3,000 book and DVD titles to check out from the Library
- Ocean Views<sup>™</sup> panels featuring world affairs experts such as Gen. Richard Myers, Amb. Marc Ginsberg and Garrick Utley for interactive discussions on a variety of topics including politics, global events and more

Destinations: From the Canary Islands to the North Cape, a seven-day Mediterranean escape to a 16-day Atlantic crossing, Crystal takes you there in timeless style.



Itineraries: Balancing relaxing days at sea with extended time in port, 35 voyages showcase the enchanting wonder of Europe with exceptional clarity and luxurious style.

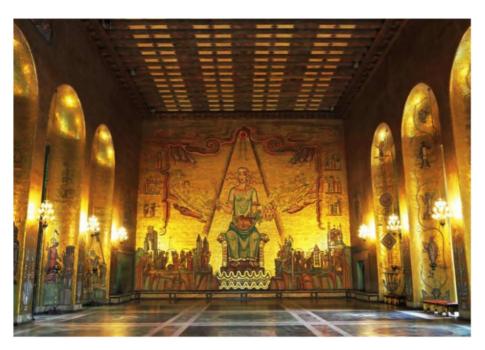


Destination: Adventures. After a day ashore, you will share exciting tales of discovery, thanks to Crystal's exceptional selection of destination-specific excursions.

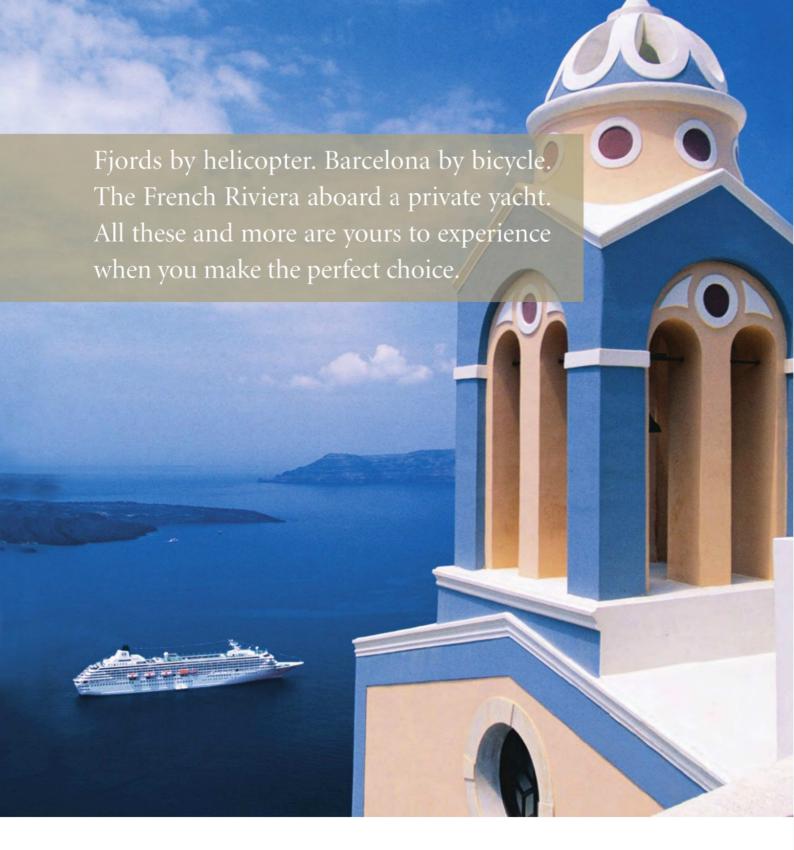
In Italy, it's all about food, art and architecture and exotic cars such as Ferrari and Lamborghini. In Russia, the czars have left a legacy of dramatic power struggles and awe-inspiring palaces. Each Crystal Adventure showcases what is unique about each destination, so that no two excursions are alike. And because no two Crystal guests are alike, you have a wondrous choice of options, from festive cooking demonstrations to thrilling drives through Tuscany behind the wheel of an Italian sports car. For something even more personal, let us create a Crystal Private Adventure just for you.

Crystal is the perfect choice.

Enjoy the convenience of overnight stays in port at the beginning or end of your cruise. Unpack and pack just once, then step ashore to fully explore fascinating cities such as Venice, Istanbul and Stockholm.



The Golden Hall in Stockholm is just one of the gems of Europe you will have the chance to appreciate when you travel with Crystal, the perfect choice for indulging at sea and exploring on land.



No matter where you sail, one of your favorite destinations will be your Crystal ship, where refined luxury and warm service make your travels all the more memorable.

Trans-Atlantic. Indulge in the tranquil serenity of an ocean crossing aboard the World's Best cruise line and design your days to do as much — or as little — as you wish.

